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The combination of demand uncertainty and a lead time for adding capacity creates the risk of capacity shortage during the lead time. We formulate a model of capacity expansion for uncertain exponential demand growth and deterministic expansion lead times when there is an obligation to provide a specified level of service. The service level, defined in terms of the ratio of expected lead-time shortage to installed capacity, is guaranteed by timing each expansion to begin when demand reaches a fixed proportion of the capacity position. Under this timing rule, the optimal facilities to install can be determined by solving an equivalent deterministic problem without lead times. Numerical results show the effects of the demand parameters and lead-time length on the expansion timing. The interaction of timing with expansion size is explored for the case when continuous facility sizes are available with economies of scale.

## **Keywords**

geometric Brownian motion, infinite-horizon expected discounted cost, proportional reserve policy, service-level constraint

## **Disciplines**

Industrial Engineering | Systems Engineering

## **Comments**

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# Capacity Expansion for Random Exponential Demand Growth with Lead Times

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## **Capacity Expansion for Random Exponential Demand Growth**

### **Abstract**

The combination of demand uncertainty and a lead time for adding capacity creates the risk of capacity shortage during the lead time. We formulate a model of capacity expansion for uncertain exponential demand growth and deterministic expansion lead times when there is an obligation to provide a specified level of service. The service level, defined in terms of the ratio of expected lead time shortage to installed capacity, is guaranteed by timing each expansion to begin when demand reaches a fixed proportion of the capacity position. Under this timing rule, the optimal facilities to install can be determined by solving an equivalent deterministic problem without lead times. Numerical results show the effects of the demand parameters and lead time length on the expansion timing. The interaction of timing with expansion size is explored for the case when continuous facility sizes are available with economies of scale.

## 1. Introduction

When demand for capacity is uncertain and significant lead times exist for adding capacity, managers must carefully consider the sizes and timing of new capacity additions. Discounting future costs encourages the delay of capacity expansion to the latest possible moment. However, when demand is expected to grow, postponing capacity additions increases the risk of capacity shortage during the installation lead time. Economies of scale also work in opposition to future cost discounting to encourage larger capacity increments. This paper describes a capacity expansion model in which installation lead times are fixed and the only source of uncertainty is the demand for capacity. The expected growth in demand follows an exponential trend. The study is most relevant to service providers who have some obligation to maintain sufficient capacity for their subscribers and therefore wish to avoid shortages. Even if an expansion is initiated while excess capacity remains, there is a risk of running short of capacity during the installation lead time. In this paper we develop a timing policy to provide a specified level of service and show how its parameter can be obtained numerically. Under this timing policy, the capacity additions that minimize the infinite horizon expected discounted cost can be identified by solving an equivalent deterministic problem without lead times.

Exponential growth in demand for capacity may occur in rapidly growing industries or economies. For example, forecasts of the growth in Internet hosts (Rai et al. 1998) and connections (Bieler and Stevenson 1998) predicted an exponential increase in the global size of the Internet. Srinivasan (1967) formulated a model with deterministic geometric growth for heavy industries in India assuming a continuum of possible expansions and proved that under a specific economies of scale assumption, the infinite horizon discounted cost is minimized by expanding capacity at regular time intervals, a result also proved by Sinden (1960). If demand is

uncertain but lead times are negligible, then the timing of capacity additions can follow the realization of demand growth. Smith (1979) proved a turnpike theorem and developed an algorithm for solving the problem with deterministic exponential demand growth and discrete facilities. Bean, Hagle and Smith (1992) modeled demand as either a transformation of Brownian motion with drift or a semi-Markovian birth and death process. They derived an equivalent deterministic formulation that showed that the effect of uncertainty is to lower the interest rate, so that capacity is added sooner than it would be under deterministic demand. In this paper we extend their result to the case of deterministic lead times under the timing policy developed below.

A few capacity expansion studies have included lead times, either as decision variables or as fixed quantities. Nickell (1977) formulated a model with uncertain timing of future changes in demand and showed that the existence of a fixed delivery lead time for capacity would cause a firm to introduce capacity increases earlier, with a longer lead time resulting in earlier anticipation of demand increases. Davis et al. (1987) modeled demand as a random point process and allowed for stochastic nonzero lead times that depend on the controllable rate of investment in new capacity. They then analyzed the capacity expansion model as a stochastic control problem and computed the optimal policy in some simple cases. Chaouch and Buzacott (1994) assumed fixed lead times for installing manufacturing capacity and modeled demand as an alternating renewal process, consisting of alternating periods of constant demand and linear growth. They showed how to find the optimal plant size as well as the optimal capacity surplus or deficit to trigger a new capacity addition. In numerical tests, with relatively small penalties for capacity deficits, they showed that longer lead times cause increases in both the optimal trigger levels and the optimal sizes of capacity additions. Angelus et al. (2000) formulated a finite horizon capacity expansion model applicable to the semiconductor industry. Assuming fixed lead

times and autocorrelated random demand, they proved the optimality of an  $(s,S)$ -type policy, in which the expansion point ( $s$ ) and the expansion level ( $S$ ) depend on the current period and its observed demand. Also focusing on semiconductor manufacturing capacity, Çakanyıldırım and Roundy (2002) provided an algorithm to compute optimal expansion times for semiconductor production capacity with fixed lead times for stochastically increasing demand over a finite horizon. Under Markov modulated demand for a product, with penalties for unmet demand but no economies of scale, Angelus and Porteus (2003) analyzed a nonstationary discrete time finite horizon model to initiate or defer expansions of multiple resources, each with its own fixed lead time.

Most of the past research has either assumed shortages would not occur or assigned penalties that were proportional to the amount of shortage and, in the numerical examples, were rather small. Such penalties are relevant to a service provider when imports are available to meet excess demand or to a manufacturer in a competitive environment. However, when imported capacity is not available, the cost of a shortage is likely to be nonlinear and difficult to estimate. Freidenfelds (1981) suggested specifying a service level in such cases, as is frequently done in inventory control practice (Lee and Nahmias 1993). Ryan (2003) assumed an autocorrelated demand process with linear trend and fixed lead times and, as in this paper, developed a timing policy to control the risk of lead time shortages. However, in contrast to this paper, Monte Carlo simulation was required to estimate the shortages. The impacts of mis-specifying the demand process or inaccurately estimating its parameters were also studied.

Several authors have used option pricing or contingent claims analysis to analyze capacity investment decisions. Majd and Pindyck (1987) assumed an adjustable rate of construction while McDonald and Siegal (1986) calculated the value of the option of delaying investment. Analysis of a model of a single capacity investment, with lead time and option to

abandon, showed that price uncertainty may prompt an earlier decision to invest (Bar-Ilan and Strange 1996). Birge (2000) showed how to use option pricing to incorporate the risk of investments in manufacturing capacity into a stochastic programming model. While the earlier studies analyzed a single project or a one-time choice among projects, Min and Wang (2002) used real options to analyze a set of interrelated electric power generation projects over a finite time horizon.

The goal of this paper is to determine the timing and sizes of expansions to minimize the expansion cost while controlling the risk of shortage under exponentially increasing but uncertain demand. Following the problem definition in the next section, in Section 3 we derive a timing policy that maintains a specified service level in terms of a measure of allowable expected shortage during the expansion lead times. Then, assuming this timing policy is followed, we show that the deterministic equivalent formulation of Bean, Hagle and Smith (1992) extends to this case. In Section 4, we study the impact of demand and cost parameters as well as the lead time length on the expansion policy for a special case. Section 5 concludes the paper.

## 2. Model Definition and Assumptions

Let  $B(t)$  be Brownian motion having drift  $\mu > 0$  and variance  $\sigma^2$  with  $B(0) = 0$ . Assume that demand for service at time  $t \geq 0$  is given by  $P(t) = P(0)e^{B(t)}$ . The demand for capacity is  $D(t) \equiv \sup\{P(u) : u \leq t\}$ . Given  $P(t)$ , the growth in demand over an interval of length  $\Delta t$  satisfies:

$$\ln\left(\frac{P(t+\Delta t)}{P(t)}\right) = \mu\Delta t + \sigma\sqrt{\Delta t}Z,$$



where  $Z$  is a standard normal random variable. Then it follows that, given the demand at time  $t$ , the conditional distribution of the demand at time  $t + \Delta t$  is lognormal with mean and variance given by:

$$E[P(t + \Delta t)|P(t)] = P(t)e^{\gamma\Delta t} \text{ and}$$

$$\text{Var}[P(t + \Delta t)|P(t)] = P(t)^2 e^{2\gamma\Delta t} (e^{\sigma^2\Delta t} - 1),$$

where  $\gamma \equiv \mu + \sigma^2/2$ . This model is appropriate for demand patterns with the following characteristics:

- The expected demand at the end of a period is best expressed as a constant percentage increase over the demand at the beginning of the period. Luenberger (1998) shows how the geometric Brownian motion can be obtained as a continuous time limit of a multiplicative discrete time process in which  $V(k) = P(k+1)/P(k)$  has a lognormal distribution; that is,  $W(k) = \ln V(k)$  is normally distributed with mean  $\mu$  and variance  $\sigma^2$  independent of  $k$ . Note that  $V(k) = e^{W(k)} > 0$ , so that demand is never negative.
- Though demand can increase and decrease over time, the long term expected trend is upward. Despite possible downward fluctuations, capacity expansion decisions will be based on the increasing function  $D(t)$ , the maximum demand up to time  $t$ .
- The uncertainty in the logarithmic demand growth over an interval, as measured by its variance, is proportional to the length of the interval. This characteristic is consistent with a decrease in the reliability of forecasts as they extend into the future.

Assume that economies of scale and/or physical constraints dictate that, rather than continuously adding capacity, the expansions will occur at discrete time points in significant quantities. Capacity can be provided by any of a set of facilities indexed by a set  $I \subset \mathbb{R}$ .

Installing facility  $i \in I$  incurs a cost  $C_i$  and adds  $X_i$  units of capacity. Without loss of generality, the set  $I$  could include combinations of facilities that can be installed simultaneously. A fixed lead time of  $L$  time units is required to install any facility and, for simplicity, we assume that the total installation cost is incurred at the beginning of the lead time. The fixed lead time is a simplification to focus on the impact of demand uncertainty; however, it is reasonable in situations where technological improvement allows ever-larger expansions to take place within a roughly equal time period. For example, the time required to install new computing equipment does not depend on processor speed or storage capacity. Finally, assume that costs are continuously discounted by an interest rate  $r > 0$ .

Let  $\{\mathfrak{F}_t\}$  be the standard filtration for  $\{B(t), t \geq 0\}$ . The problem is to choose a sequence  $\{(T_n, i_n), n \geq 1\}$ , where  $T_n$ , the time point when the  $n^{\text{th}}$  capacity addition is begun, is a stopping time with respect to  $\{\mathfrak{F}_t\}$ ; and  $i_n$ , the  $n^{\text{th}}$  facility to install, is selected at time  $T_n$ . For a realization,  $\omega$ , of  $\{B(t), t \geq 0\}$ , let  $t_n = T_n(\omega)$ . Let  $K_n$  be the installed capacity after  $n$  additions are completed, where the initial capacity is  $K_0 > P(0)$ . In Theorem 1 we impose a stronger initial condition necessary for feasibility. Then  $K_n = K_0 + \sum_{j=1}^n X_{i_j}$ . The installed capacity at time  $t$  is given by

$$K(t) = \begin{cases} K_0, & 0 \leq t < t_1 + L \\ K_n, & t_n + L \leq t < t_{n+1} + L, n \geq 1, \end{cases}$$

while the capacity position is

$$\Pi(t) = \begin{cases} K_0, & 0 \leq t < t_1 \\ K_n, & t_n \leq t < t_{n+1}, n \geq 1. \end{cases}$$

In many service industries, the cost of insufficient capacity is difficult to quantify. Instead, managers specify a service level that must be met, or equivalently, a limit on the

allowable capacity shortage. Therefore, the goal is to minimize the expected infinite horizon cost of expansions while maintaining a specified service level, which is defined in terms of an upper limit on the expected capacity shortage.

In order that service not deteriorate irretrievably when demand is growing exponentially, it is clear that installed capacity should increase exponentially as well. Under these circumstances, it is reasonable to measure the magnitude of potential shortages relative to current demand or capacity rather than in absolute terms. We assume that shortages are to be avoided so that, in light of the lead times, expansions should be initiated before a shortage occurs. In the worst case, the detection of a shortage automatically triggers an expansion. Therefore, the risk of shortage is present only during lead times. Figure 1 illustrates shortages for a demand realization with both non-overlapping and overlapping lead times. Let  $T(x) \equiv \inf \{t \geq 0 : D(t) = x\} = \inf \{t \geq 0 : P(t) = x\}$  be the time at which demand first reaches the level  $x$ . The automatic triggering of expansions can be expressed as a constraint that  $T_n \leq T(K_{n-1})$  with probability one for all  $n$ . For  $t_n + L \leq t < t_{n+1} + L$ , the shortage at time  $t$  as a proportion of installed capacity is

$$S^n(t) \equiv \max[P(t) - K_n, 0] / K_n.$$

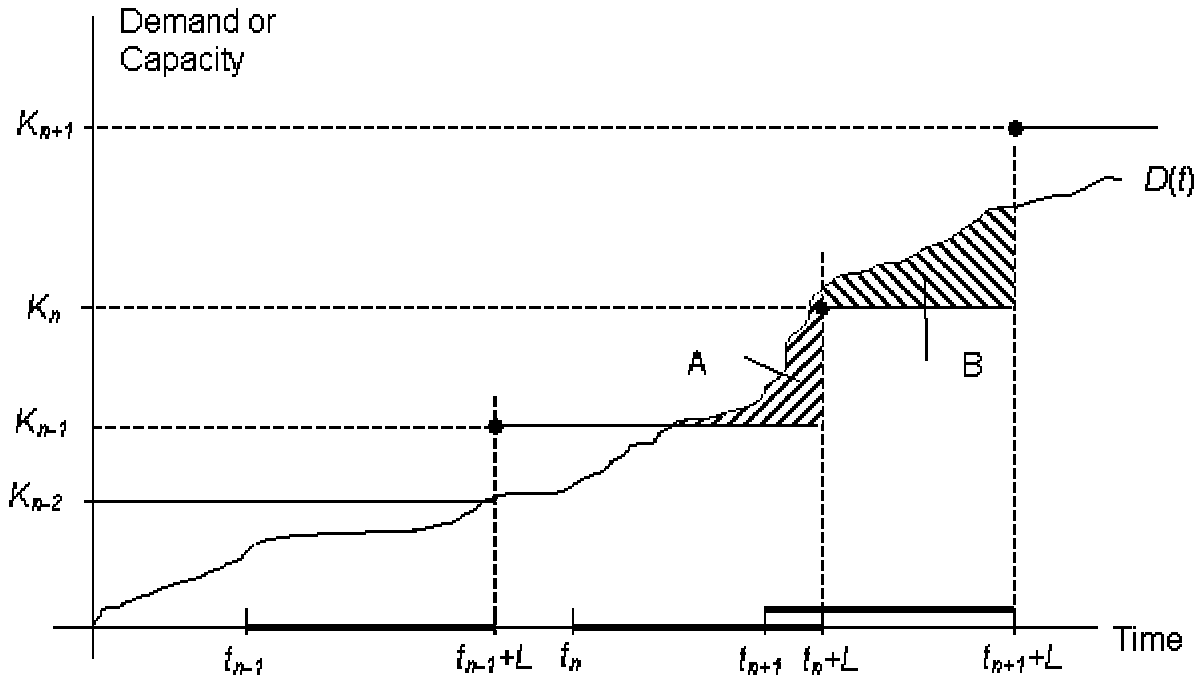
At time 0, given  $K_0$ , the manager must choose a stopping time  $T_1$  at which the first expansion will begin. From then on, at the realized time  $t_n, n \geq 1$ , the problem is: Given  $K_{n-1}$  and knowledge of demand up to time  $t_n$ , choose the capacity increment  $i_n$  and the next expansion epoch  $T_{n+1}$  to minimize the cost from time  $t_n$  onward while controlling the expected shortage during the lead time  $[T_{n+1}, T_{n+1} + L)$ . However, lead times may overlap. To avoid double-counting shortages, the choice of  $T_{n+1}$  is made to control the expected shortage only in the

portion of the lead time that does not overlap the previous one. For a given capacity position  $K$ , let  $f_t(K)$  be the minimum expected cost, discounted to time  $t$ , of expanding capacity over an infinite horizon subject to a limit on the allowable expected shortage as a proportion of installed capacity during each future lead time. For  $n \geq 1$ ,

$$f_{t_n}(K_{n-1}) = \min_{i_n \in I, T_{n+1} \geq t_n} \left\{ \begin{array}{l} C_{i_n} + E \left[ e^{-r(T_{n+1}-t_n)} f_{T_{n+1}}(K_n) \right] : \\ P_{t_n} [T_{n+1} \leq T(K_n)] = 1, \quad E_{t_n} \left[ \int_{\max(t_n+L, T_{n+1})}^{T_{n+1}+L} S^n(u) du \right] \leq \xi \end{array} \right\}, \quad (1)$$

where  $K_n = K_{n-1} + X_{i_n}$ . The subscripts denote that the probability and expectations are taken with respect to knowledge available at the time when the problem is solved. The problem at time 0 is to find

$$f_0(K_0) = \min_{T_1 \geq 0} \left\{ \begin{array}{l} E \left[ e^{-rT_1} f_{T_1}(K_0) \right] : \\ P[T_1 \leq T(K_0)] = 1, \quad E \left[ \int_{T_1}^{T_1+L} S^0(u) du \right] \leq \xi \end{array} \right\}. \quad (2)$$



**Figure 1.** Illustration of capacity expansion policy and the allocation of shortages between overlapping lead times. Shortage A (B) is attributed to the  $n$ th (resp.  $(n+1)$ st) lead time.

### 3. Timing and Choice of Expansions

The expansion policy must address both the timing and the sizes of expansions. Although these policy aspects are obviously related, in this paper we show that for the formulation above, they can be considered sequentially. The expansion times are found according to stopping rules that compare demand with capacity position. Then, under this timing policy, the sequence of facilities to install can be found by solving a deterministic problem without lead times.

#### 3.1. Timing Policy

Consider the timing decisions first. If  $L = 0$ , the manager could simply wait until demand equals installed capacity and then, balancing economies of scale against the high present worth cost of a large expansion, choose a quantity to install that would be instantaneously available. Despite the uncertainty in demand, there would be no risk of capacity shortage. However, when  $L > 0$ , it is possible that even though an expansion is undertaken when excess capacity remains, demand will grow so fast during the lead time that shortages occur before the new capacity becomes available. To derive the stopping times, we use the following result (Hull 2000):

**Lemma 1:** *If  $V$  is a lognormal random variable and the standard deviation of  $\ln V$  is  $s$ ,*

*then  $E[\max(V - K, 0)] = E(V)\Phi(d_1) - K\Phi(d_2)$ , where  $d_1 = (\ln(E[V]/K) + s^2/2)/s$ ,*

*$d_2 = d_1 - s$  and  $\Phi(\cdot)$  is the standard normal cumulative distribution function.*

**Theorem 1 (Timing Policy):** *Let  $0 < p < 1$  be such that*

$$\int_0^L \left[ pe^{\gamma t} \Phi\left(\frac{\ln p + (\gamma + \sigma^2/2)t}{\sigma\sqrt{t}}\right) - \Phi\left(\frac{\ln p + (\gamma - \sigma^2/2)t}{\sigma\sqrt{t}}\right) \right] dt = \xi, \quad (3)$$

*and assume  $P(0) < pK_0$ . For  $n \geq 1$ , let  $T_{n+1} = T(pK_n)$ . Then the constraints on  $\{T_n, n \geq 1\}$  in*

*the formulation (1) and (2) will be satisfied.*

Proof: That  $P_{t_n} [T_{n+1} \leq T(K_n)] = 1$  for  $n \geq 0$  where  $t_0 \equiv 0$ , is satisfied trivially since  $p <$

1 implies that  $T(pK_n) \leq T(K_n)$ . For the expected shortage constraint in (1), note

that given  $P(t_{n+1})$  at the realized time  $t_{n+1}$ , if  $u \geq t_{n+1}$  then  $P(u)$  is lognormal

with mean  $P(t_{n+1})e^{\gamma(u-t_{n+1})}$  and the standard deviation of  $\ln P(u)$  is  $\sigma\sqrt{u-t_{n+1}}$ .

Furthermore, the distribution of  $\int_{T_{n+1}}^{T_{n+1}+L} S^n(u) du$  depends on events up to time  $T_{n+1}$

only through  $P(T_{n+1})$  and  $K_n$ . Therefore, since  $S^n(u) \geq 0$  and the stopping time

$T_{n+1}$  is selected at time  $t_n$ ,

$$E_{t_n} \left[ \int_{\max(t_n+L, T_{n+1})}^{T_{n+1}+L} S^n(u) du \right] \leq E_{t_n} \left[ \int_{T_{n+1}}^{T_{n+1}+L} S^n(u) du \right] = \int_{t_{n+1}}^{t_{n+1}+L} E_{t_{n+1}} [S^n(u) | P(t_{n+1})] du,$$

regardless of the value of  $t_{n+1}$ . Let  $\delta_1^n(u) = \frac{\ln(P(t_{n+1})/K_n) + (\gamma + \sigma^2/2)(u - t_{n+1})}{\sigma\sqrt{u - t_{n+1}}}$

and  $\delta_2^n(u) = \delta_1^n(u) - \sigma\sqrt{u - t_{n+1}}$ . Then

$$\int_{t_{n+1}}^{t_{n+1}+L} E[S^n(u) | P(t_{n+1})] du = \int_{t_{n+1}}^{t_{n+1}+L} \left( \frac{P(t_{n+1})}{K_n} e^{\gamma(u-t_{n+1})} \Phi(\delta_1^n(u)) - \Phi(\delta_2^n(u)) \right) du$$

by Lemma 1. Substitute  $p = P(t_{n+1})/K_n$  and  $t = u - t_{n+1}$  for the result. The

requirement that  $T_{n+1} \geq t_n$  for  $n \geq 1$  holds since  $K_n > K_{n-1}$ . The proof for the

expected shortage constraint in (2) is similar, and  $P(0) < pK_0$  guarantees that

$T_1 \geq 0$ . ■

This timing policy is consistent with that followed in established service industries. For example, electric power generation companies have traditionally maintained a reserve margin,  $R$ ,

of capacity specified as a proportion of current demand (Kahn 1988). Assuming lead times do not overlap, the need for the  $n^{\text{th}}$  expansion would be indicated when  $(K(t) - P(t))/P(t) < R$ . Our policy compares demand to the capacity *position*  $\Pi(t) = K_{n-1}$  at time  $t_n$ , and initiates an expansion when the reserve margin drops to  $R = 1/p - 1$ . Also, note that Lemma 1 can be used to derive the Black-Scholes formula for the value of a European call option on an asset. Birge (Birge 2000) has previously pointed out the correspondence between future excess demand and this option value; namely, demand corresponds to asset price, capacity takes the place of strike price, and the future time point in question is represented by the option's expiration date. Having insufficient capacity to meet the demand is analogous to selling one's competitors an option to capture the excess demand.

The ability to impose a stationary timing policy to satisfy the same shortage constraint in every lead time relies on the Markovian character of the demand process and the assumption of fixed lead times. For the geometric Brownian motion demand process, with shortage expressed as a proportion of installed capacity, the Black-Scholes analysis suggests an appropriate form for the timing policy. For other Markovian demand processes, e.g., different transformations of Brownian motion, one might be able to identify the policy's form but would have no analytical means to specify the policy parameters (see Ryan (2003) for the use of simulation to specify a timing policy for a different demand process). The fixed lead time assumption allows the expansion timing and size decisions to be decoupled. If expansion lead time depends on expansion size, one could follow a generalized form of the timing policy with  $T_{n+1} = T(p_n K_n)$ , where the pair  $(i_n, p_n)$  must be optimized jointly at time  $t_n$ .

Note that an increasing sequence of capacity levels  $\{K_n, n \geq 0\}$  implies that  $\{T_n, n \geq 1\}$  is a nondecreasing sequence of random variables. In order for the expansion policy to cover the

infinite horizon, it is necessary that  $T_n \rightarrow \infty$  with probability one. If  $K_n \rightarrow \infty$ , this condition is guaranteed with probability 1 by the Hölder continuity of Brownian paths (Borodin and Salminen 1996).

**Lemma 2:** *The Brownian motion with drift is Hölder continuous of order  $\alpha$  for any  $0 < \alpha < 1/2$ , i.e., for all  $t > 0$ ,  $0 < \alpha < 1/2$  and almost all sample paths  $\omega$ , there exists  $c_{t,\alpha}(\omega)$  such that for all  $u, s < t$ ,*

$$|B(\omega, u) - B(\omega, s)| \leq c_{t,\alpha}(\omega) |u - s|^\alpha.$$

**Theorem 2:** *If  $T_{n+1} = T(pK_n)$  for  $n \geq 0$  and  $K_n \rightarrow \infty$  then  $T_n \rightarrow \infty$  with probability 1.*

**Proof:** For any sample path  $\omega$ , the random variable  $T_n(\omega)$  can be written as

$$\begin{aligned} T_n(\omega) &= \inf \left\{ u \geq 0 : P(0) e^{B(\omega, u)} = pK_{n-1} \mid B(\omega, 0) = 0 \right\} \\ &= \inf \left\{ u \geq 0 : B(\omega, u) = \ln K_{n-1} - \ln(P(0)/p) \mid B(\omega, 0) = 0 \right\}. \end{aligned}$$

Since  $\{T_n(\omega)\}$  is monotone increasing, it suffices to show that for any time  $t < \infty$ , with probability 1 there exists  $N$  such that  $T_N(\omega) > t$ .

Choose  $t < \infty$  and  $0 < \alpha < 1/2$ . Let  $\omega$  be a Hölder continuous path of order  $\alpha$ .

Suppose  $T_m(\omega) \leq t$  for some  $m \geq 1$ . Then by Lemma 2, for any  $T_m(\omega) < s < t$ ,

$$|B(\omega, T_m(\omega)) - B(\omega, s)| \leq c_{t,\alpha}(\omega) (s - T_m(\omega))^\alpha \leq c_{t,\alpha}(\omega) (t - T_m(\omega))^\alpha.$$

Since  $K_n \rightarrow \infty$ , there exists  $N$  such that  $\ln K_{N-1} - \ln K_{m-1} > c_{t,\alpha} (t - T_m(\omega))^\alpha$ . Therefore,

$T_N(\omega) > t$ . ■



### 3.2. Increment Policy

Under the expansion timing policy, with parameter  $p$  determined according to the specified allowable expected lead time shortage  $\xi$ , the remaining problem is to choose  $i_n$  at time  $t_n$ ,  $n \geq 1$ , such that  $K_n \rightarrow \infty$  and the infinite horizon expected discounted cost is minimized. This problem can be stated as follows. Let  $g(x; p)$  be the minimum expected cost, discounted to time  $T(px)$ , of expanding capacity over an infinite horizon under the timing rule, given that an expansion has just been triggered with capacity position  $x$ . Since, for any choice of expansion  $i$ , the demand from time  $T(p(x + X_i))$  onward depends on events up to that time only through the current demand, the general recursion is:

$$g(x; p) = \min_{i \in I} \left\{ C_i + E \left[ \exp \left\{ -r \left[ T(p(x + X_i)) - T(px) \right] \right\} \right] g(x + X_i; p) \right\}.$$

The problem is to find  $g(K_0; p)$ . When multiplied by  $E \left[ \exp \left\{ -rT(pK_0) \right\} \right]$ , this optimal value is the minimum expected infinite horizon cost, discounted to time 0.

Let  $\tau(x) \equiv \inf \{ t \geq 0 : B(t) = x \}$ . As in (Bean et al. 1992), we can derive an equivalent deterministic problem by exploiting the fact that  $E \left[ \exp \left\{ -r\tau(x) \right\} \right] = \exp \left\{ -r^* x / \mu \right\}$ , where

$$r^* = \left( \frac{\mu}{\sigma} \right)^2 \left( \sqrt{1 + 2r \left( \frac{\sigma}{\mu} \right)^2} - 1 \right) < r$$

is the interest rate adjusted for the uncertainty in demand. Since  $T(x) = \tau(\ln(x/P(0)))$ , it

follows that  $E \left[ \exp \left\{ -rT(pK_0) \right\} \right] = (pK_0/P(0))^{-r^*/\mu}$  and

$$E \left[ \exp \left\{ -r \left[ T(p(x + X_i)) - T(px) \right] \right\} \right] = E \left[ \exp \left\{ -r\tau \left( \ln \frac{p(x + X_i)}{P(0)} - \ln \frac{px}{P(0)} \right) \right\} \right] = \left( \frac{x + X_i}{x} \right)^{-r^*/\mu},$$

where the first equality follows from the stationarity of  $B(t)$ . Therefore, under the timing policy the capacity expansion problem is to find  $g(K_0; p)$ , where

$$g(x; p) = \min_{i \in I} \left\{ C_i + \left( \frac{x + X_i}{x} \right)^{-r^*/\mu} g(x + X_i; p) \right\}.$$

**Theorem 3:** *Under the timing policy with parameter  $p$ , an optimal sequence of expansions can be found by solving a deterministic problem to satisfy demand  $P^*(t) = (P(0)/p)e^{\mu t}$ , in which expansions occur instantaneously and costs are continuously discounted at rate  $r^*$ .*

**Proof:** Follows directly from Theorem 1 of (Bean et al. 1992). ■

Theorems 1-3 imply that, even though expansion times and increments are closely related, when solving the problem formulated here these two policy aspects can be considered sequentially. First, to guarantee a specified level of service, one can follow a simple timing rule. Second, as long as capacity levels increase to infinity, the expansion policy will cover the infinite time horizon with probability one. Third, when following this timing rule, the expansion increments can be found by solving an equivalent deterministic problem without lead times.

The existence of an optimal policy and methods to identify it are known in some cases. If the same finite set of facilities is always available and  $r^* > \mu$ , then an optimal turnpike policy exists and can be identified by a simple algorithm (Smith 1979). The condition  $r^* > \mu$  is equivalent to  $r > \gamma \equiv \mu + \sigma^2/2$ . Or, suppose the set  $I$  includes facilities with a continuum of sizes increasing arbitrarily large and the cost of a facility of size  $X$  is given by  $C(X) = kX^a$ , where  $0 < a < 1$  is an economy of scale parameter. In the equivalent deterministic problem, let  $X_n$  be the size of the expansion that occurs at time  $t_n^* = \ln(pK_{n-1}/P(0))/\mu$ . Smith (1980)

showed that, if  $r^* > a\mu$  (equivalently,  $r > a\mu + (a\sigma)^2/2$ ), then an optimal sequence of expansion sizes is given by  $X_n^* = K_0 (v^*)^{n-1} (v^* - 1)$ , where  $v^* = e^{\mu T^*}$ , and

$$T^* = \arg \min_{T>0} \frac{k \left( K_0 (e^{\mu T} - 1) \right)^a}{1 - e^{-(r^* - a\mu)T}}.$$

Under this expansion size policy, the capacity levels increase geometrically as  $K_n^* = K_0 (v^*)^n$  and the size of the  $n$ th facility to install is a constant proportion  $v^* - 1$  of the capacity position at time  $t_n$ . Even if  $r^* \leq a\mu$  so that discounted costs may diverge, there is a long run optimal policy (Sinden 1960) that follows the same form.

The simplicity of the policy with constant  $p$  and  $v$  invites further exploration. Though the form of the size policy depends on the form of the timing policy, the optimal value of  $v$  is independent of the value of  $p$  that was chosen to control shortages. Finally, though we cannot guarantee that lead times will not overlap, the expansion size controls the probability that they do so.

**Theorem 4:** Suppose that  $T_n = \inf \{t \geq 0 : P(t) = pK_{n-1}\}$ , where  $K_n = v^n K_0$ ,  $n \geq 1$ . Then for  $k \geq 1$ ,  $\Pr[T_{n+k} < T_n + L]$  is independent of  $n$ .

**Proof:** Conditioned on  $P(0)$ , the first time  $P(t)$  reaches a value  $x$ ,  $T(x)$  has density

$$f(t; \ln P(0), \ln x) = \frac{\ln(x/P(0))}{\sigma\sqrt{2\pi t^3}} \exp\left[-\frac{(\ln(x/P(0)) - \mu t)^2}{2\sigma^2 t}\right], t > 0$$

(Karlin and Taylor 1975). Therefore, using any realization  $t_n$  as the origin, for  $k \geq 1$ ,

$$\Pr[T_{n+k} > t_n + L | P(t_n) = pv^{n-1}K_0] = \int_0^L \frac{k \ln v}{\sigma\sqrt{2\pi t^3}} \exp\left[-\frac{(k \ln v - \mu t)^2}{2\sigma^2 t}\right] dt . \blacksquare$$

In other words, the expansion policy is able to “keep up” with exponentially growing demand in the sense that probability of lead times overlapping remains constant over the infinite horizon.

Finally, we note that Whitt (1981) assumed the use of the proportional expansion size policy for geometric Brownian motion demand without lead times and under no particular assumptions about expansion costs. Further, based on an empirical study of capacity utilization in the chemical product industry, Lieberman (1989) identified this policy as the one most commonly followed.

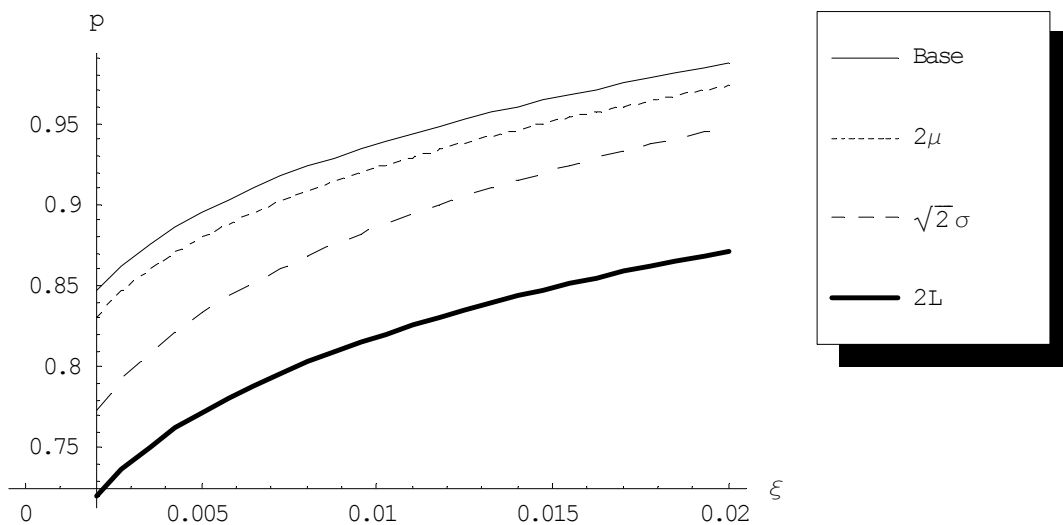
#### 4. Policy Parameters

For the case where  $I$  is continuous with unbounded facility sizes and the cost of a facility of size  $X$  is given by  $C(X) = kX^a$ , given the form of the optimal policy specified in the condition of Theorem 4, the problem remains to identify values for the policy parameters, or decision variables,  $p$  and  $v$ . Clearly, the value of  $p$  that achieves a specified value for the allowable expected shortage,  $\xi$ , depends on the demand parameters and the lead time length. The optimal size factor,  $v$ , is independent of the lead time, but is affected by the demand parameters and the cost economies of scale. In this section we seek a qualitative understanding of how the demand parameters,  $\mu$  and  $\sigma$ , affect both policy parameters as well as the magnitude of these effects relative to those caused by the expansion parameters,  $a$  and  $L$ .

The value of  $p$  that achieves a specified expected shortage ratio,  $\xi$ , can be identified by solving Equation (3) for  $p$ . Though no closed form solution is available, for practical purposes one can plot or tabulate the value of  $\xi$  as a function of  $p$ , then invert the graph or table. Consider baseline parameter values of  $\mu = 0.05$  (mean logarithmic growth rate of 5% per year),  $r = 0.1$  (annual risk-adjusted interest rate used to discount costs),  $\sigma = 0.2$  (standard deviation of logarithmic demand growth), lead time  $L = 0.5$  year, economy of scale parameter  $a = 0.9$ , with

cost constant  $k = 1$ . For this baseline case, the expected geometric growth rate of demand,  $\gamma$ , is seven percent per year.

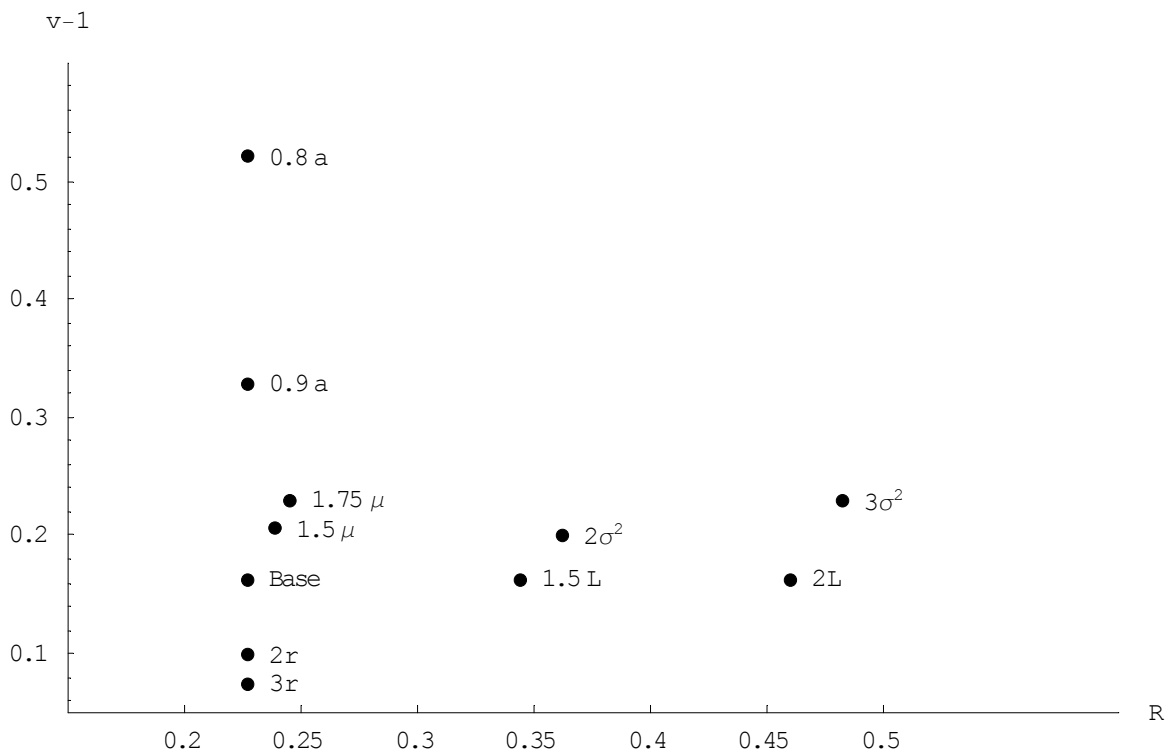
Figure 2 shows the values of  $p$  that achieve various values of expected shortage ratio,  $\xi$ , and its sensitivity to doubling  $\mu$ ,  $\sigma^2$ , or  $L$  (changing a single parameter at a time). Any of these changes reduces  $p$ , provoking earlier expansions. However, doubling the variance of logarithmic demand growth over a unit interval has a greater effect than doubling its mean.



**Figure 2.** Value of the timing parameter (ratio of demand to capacity position) that achieves a specified expected shortage ratio.

The optimal capacity factor,  $v$ , can be found simply by minimizing  $c(v) = (v-1)^a / (1-(v)^{a-r^*/\mu})$ . For  $a < 1$  and  $r^* > \mu$ , one can verify that  $c'(v)$  has a unique root  $v^*$ ;  $c'(v) < 0$  for  $v < v^*$  and  $c'(v) > 0$  for  $v > v^*$ ; and  $c''(v^*) > 0$ . Therefore,  $v^*$  is a unique global minimizer. Figure 3 shows the value of the expansion timing parameter found for  $\xi = 0.001$  paired with the optimal size parameter for the base case and for alterations in each parameter singly. For ease of interpretation, the timing parameter expressed in terms of the

reserve margin  $R = 1/p - 1$ , and expansion size is expressed as the proportion  $v^* - 1$  of the current capacity position that should constitute each expansion. For the baseline parameters, each expansion should be initiated when the excess in capacity position drops to 23% of the total capacity position and its size should increase the capacity position by 16%. Increasing economies of scale (lower values of  $a$ ) have no impact on timing, but inflate the size of each expansion. Increasing the interest rate has the opposite effect on size. Doubling either the mean of logarithmic demand growth rate or its variance makes expansions earlier and larger but  $\mu$  has more impact on size while  $\sigma^2$  has more impact on timing. Finally, longer lead times provoke earlier expansions but have no size impact.



**Figure 3.** Effects of changes in the demand and cost parameters on the timing and size parameters.

## 6. Conclusions

Many studies of capacity expansion have neglected lead times for adding capacity. In these studies, it is safe to assume that shortages will never occur, and a regeneration point structure has simplified the analysis. When lead times are included, the potential for capacity shortage cannot be ignored; however, with uncertain demand these shortages are difficult to estimate. This paper shows how a formula developed in the context of financial option pricing can be applied to estimate the shortages that may result from a particular capacity expansion policy. We have shown that a timing policy that maintains a constant expected lead time shortage (as a proportion of installed capacity) provides a regeneration point structure that leads to an equivalent deterministic formulation of the remaining problem to identify minimum cost expansion increments. Policy parameters that minimize the cost of maintaining a specified service level can be computed easily.

This paper's contributions are (1) a justification and motivation of a timing policy that has been commonly used by service providers who face significant expansion lead times; (2) a proof, under this timing policy and for a particular cost assumption, of the optimality of an expansion size policy that has been studied extensively without lead times and also observed in practice; and (3) an exploration of how changes in the demand parameters, lead time length, and economies of scale affect the combined use of the timing and expansion size policies. There are two basic approaches to protecting against shortages that may result from the combination of lead times and demand uncertainty: to begin installing capacity when significant excess capacity remains, or to install large capacity increments. The numerical results in this paper indicate that, while lead times influence timing and cost parameters determine expansion size, demand characteristics affect both policy dimensions but in different ways. A high expected demand growth motivates large expansions that occur somewhat earlier than otherwise. When demand

uncertainty is high, larger expansions are necessary but the main impact is to provoke earlier installations.

An important extension of this research is to consider the impact of shortages in economic terms rather than via a service level constraint. For facilities providing services to dependent customers, the shortage cost functions are likely to be strictly convex. Computing expected values of these costs to combine with expansion costs poses a significant challenge.

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