Introduction
The Agronomy IT team supports the Agronomy Department. Many of the employees on the team are students, and thus there is a high turnover rate. This leads to the need to onboard and train new employees on a regular basis. However, the lack of any documentation for the team made this difficult. This project aimed to remedy this problem with new documentation to assist in the onboarding process.

Objectives
- Improve IT onboarding process with an authoritative knowledge source
- Provide Agronomy IT team with expandable documentation

Methods
- Research best documentation practices
- Identify key issues for the Agronomy IT team
- Develop documentation covering key issues
- Test documentation with possible scenario
- Revise documentation

Documentation Content
- Balance general content with specific content
  - Too general provides little information
  - Too specific requires significant upkeep and becomes outdated faster
- Include most needed information
  - Printers
  - Network info
  - Imaging new computers

Documentation Medium
- Confluence
  - Expandable
  - Easily accessible
  - Wiki-style

Testing Observations
- People want to read as little as possible
- Documentation needed restructuring
- Hard to account for specifics of every model of technology

Conclusions
- Confluence provides an intuitive documentation medium
- Framework has been made for moving forward
- Documentation will improve onboarding process

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